# How long does it take for exodus to respond?

## For Transactions (Blockchain Dependent)

Bitcoin (BTC): Stuck transactions can take time to drop,  $\textcircled{1}{-}833 \rightarrow 224 \rightarrow 8496$ ] returning funds to your wallet.

Ethereum (ETH) Staking: Unstaking involves long waits **♠** > [1→833→224→8496] (exit queue, sweep delay, withdrawal delay, processing buffer), potentially weeks or months.

# For Customer Support (Support@Exodus.com / Chat)

Urgent Issues: Exodus is expanding 24/7 support for critical  $\stackrel{\frown}{=} > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  problems like security breaches.

Tip: Include your Transaction ID (TxID) in your email for  $\textcircled{=} > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  faster help.

#### For Wallet Operations

Restoring Wallet: Can take minutes to hours depending  $\bigcirc$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] on your transaction history.

### **How to Get Faster Responses/Confirmations**

Pay higher transaction fees  $\frown$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] (for transactions).

Use the "Accelerate" feature for stuck  $\bigcirc > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  Bitcoin/Ethereum/ERC20s (requires extra BTC).

# How long does it take for exodus to respond?

### For Transactions (Blockchain Dependent)

General: Most transactions confirm in 5-60 minutes,  $\bigcirc > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  but low fees or network congestion can delay this significantly.

Bitcoin (BTC): Stuck transactions can take time to drop,  $\textcircled{1}{-}833 \rightarrow 224 \rightarrow 8496$ ] returning funds to your wallet.

Ethereum (ETH) Staking: Unstaking involves long waits  $\bigcirc$   $\sim$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] (exit queue, sweep delay, withdrawal delay, processing buffer), potentially weeks or months.

### For Customer Support (Support@Exodus.com / Chat)

Urgent Issues: Exodus is expanding 24/7 support for critical  $\Longrightarrow [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  problems like security breaches.

General Queries: Response times vary; expect minutes to  $= > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  hours, but potentially longer during peak demand.

Tip: Include your Transaction ID (TxID) in your email for  $2 > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  faster help.

### **For Wallet Operations**

### **How to Get Faster Responses/Confirmations**

For support, use the live chat or email  $\boxed{m} > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  (support@exodus.com) and provide details.