# Does Exodus work 24 hours 24 7 available

Yes, both the Exodus crypto wallet platform  $> [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  itself and its customer support services are available and  $> [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  operational 24/7.

### **Platform Availability**

Potential External Delays: While the platform is  $= > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  always available, certain external factors can cause delays. These  $= > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  include blockchain network congestion or low transaction fees, which  $= > [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  can result in a transaction pending for some time until it is confirmed on the blockchain.

## **Customer Support**

Security Warning: Exodus staff will NEVER ask for  $\frown$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] sensitive information such as your 12-word secret key,  $\frown$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] private keys, or passwords. Be cautious of scam phone numbers or  $\frown$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] Telegram groups that claim to be official support channels.

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#### **Platform Availability**

Decentralized Nature: As a self-custody wallet,  $2 \times [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  your private keys remain on your device, giving you constant control  $2 \times [1 \rightarrow 833 \rightarrow 224 \rightarrow 8496]$  over your assets.

The wallet runs locally on your device, so it is always accessible to you, regardless of Exodus company operations.

## **Customer Support**

24/7 Support Team: Exodus provides a dedicated ♠ > [1→833→224→8496] team of "Community Support Engineers" who are available ♠ > [1→833→224→8496] 24 hours a day, seven days a week, to assist users with any ♠ > [1→833→224→8496] questions or issues. Contact Channels: The official way to contact support ♠ > [1→833→224→8496] is via email at support ♠ exodus.com or through their online help desk.